

**CityLAB**  
Berlin

# CityLAB Berlin

Driving digital innovation in Berlin's public administration

Niklas Kossow | Head of Smart City & Government Innovation | CityLAB Berlin

31 August 2026



# Agenda

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Sommerkonferenz

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| CityLAB Exhibition

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# About me



**Niklas Kossow**

Head of Division,  
Smart City & Government Innovation

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# CityLAB Berlin

CityLAB is Berlin's public, non-profit innovation lab. A multi-disciplinary team of more than 50 experts works across numerous projects to shape the city's digital transformation in the interest of the common good.





# CityLAB Berlin

CityLAB is a project by Technologie Stiftung Berlin and funded by The Governing Mayor of Berlin Senate Chancellery.



# Our Mission

We demonstrate how digital technologies can tangibly improve public life for citizens. At our core is the idea of shaping Berlin together: openly, inclusively, and with a strong spirit of experimentation.



# We develop digital solutions that make a real impact for Berlin.





Digital Solutions | Case 1

## BärGPT

The AI assistant, developed by CityLAB, for Berlin's public administration supports public-sector employees with time-consuming routine tasks such as drafting texts, emails and internal notes.

→ [baergpt.berlin](https://baergpt.berlin)

## Digital Solutions | Case 2

# Parla

The AI chatbot Parla was developed by CityLAB to make political inquiries more accessible to both administrative staff and citizens.

→ [parla.berlin](https://parla.berlin)

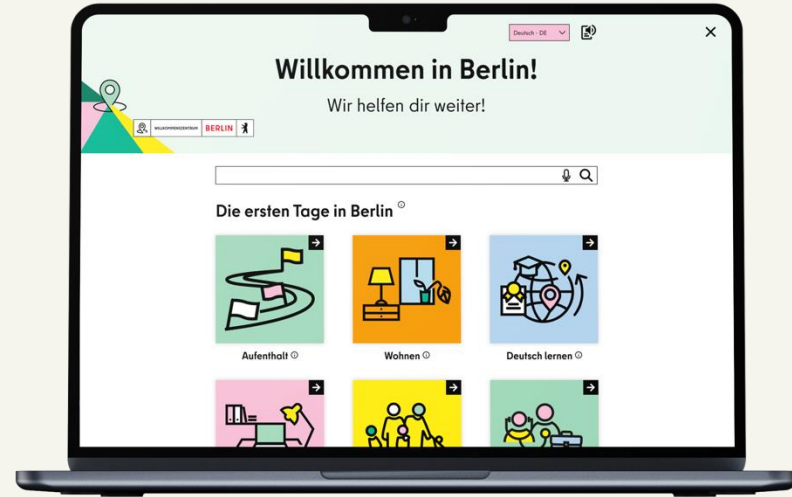




## Partizipation Digital

As part of the “Partizipation Digital” project, we developed a user-centred prototype for a digital welcome center to make the arrival of new immigrants in Berlin easier and more inclusive.

→ [willkommenszentrum.berlin.de](https://willkommenszentrum.berlin.de)



**We use digital transformation to break down barriers and create new forms of citizen participation.**







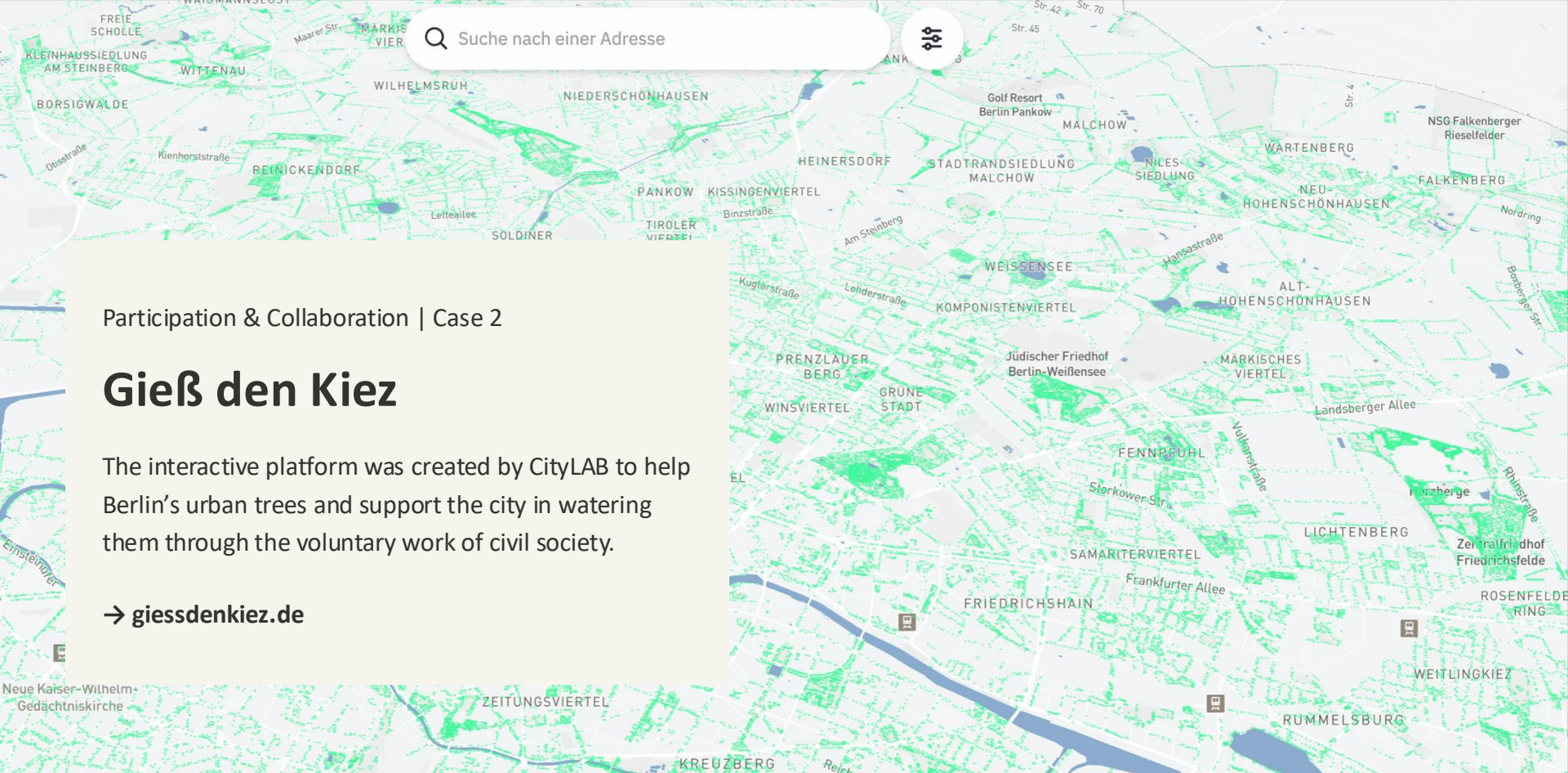
Participation & Collaboration | Case 1

## Kiezlabor

With a mobile urban lab, CityLAB creates temporary spaces for exchange that enable participatory formats with long-term impact.

→ [kiezlabor.de](https://kiezlabor.de)





Participation & Collaboration | Case 2

## Gieß den Kiez

The interactive platform was created by CityLAB to help Berlin's urban trees and support the city in watering them through the voluntary work of civil society.

→ [giessdenkiez.de](https://giessdenkiez.de)





Participation & Collaboration | Case 3

## CityLAB Sommerkonferenz

Each year, we gather changemakers from the public sector, business, academia, and civil society for a day of inspiration, exchange, and collaboration. The conference has steadily grown, bringing together more than 900 participants last year.

→ [veranstaltungen.ts.berlin](https://veranstaltungen.ts.berlin)

**Openness is part of how we work. We share our code, our methods, and everything we learn along the way.**



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Knowledge & Methods | Case 1

# CityLAB Exhibition

Our free exhibition brings public innovation to life, featuring our own projects and others from our community.

→ [citylab-berlin.org/en/exhibition](https://citylab-berlin.org/en/exhibition)





Knowledge & Methods | Case 2

## Public Service Design

The Handbook for Public Design is intended to pave the way for innovative work and empower people who work in or with public administrations and organizations to take the initiative.

→ [oeffentliches-gestalten.de/en](https://oeffentliches-gestalten.de/en)

# Zukunfts WERK



Knowledge & Methods | Case 3

## Stadlabor2Go

We support other cities in opening public innovation spaces, including Mönchengladbach, Wiesbaden (Germany) and Phnom Penh (Cambodia).

→ <https://citylab-berlin.org/en/projects/stadtlabor2go/>





# SOMMER KONFERENZ





## Stay tuned with our newsletter

Subscribe our newsletter via:

EN → [citylab-berlin.org/en/newsletter](https://citylab-berlin.org/en/newsletter)

DE → [citylab-berlin.org/de/newsletter](https://citylab-berlin.org/de/newsletter)







# Connect with us on Social Media

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Instagram

@citylabbln

YouTube

@technologiestiftungberlin





# Thank you for your attention!

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